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Third-Party Opinion

Continuing from the 2009 CSR Report, YRC received a third-party opinion from Mr. Hideto DeDe Kawakita, CEO of the International Institute for Human, Organization and the Earth (IIHOE).

International Institute for Human, Organization and the Earth (IIHOE)

CEO



IIHOE : The International Institute for Human, Organization and the Earth is a non-profit organization established in 1994 for the democratic and balanced development of all the lives on the earth. Although it mainly provides management support for citizens' groups and welfare workers, the group is also heavily involved in providing CSR support to major companies.

<http://blog.canpan.info/iihoe/> (Japanese language only)



The description herein refers to the opinions based on this report, a related website (<http://www.yrc.co.jp/csr/en/>), and also interviews held with persons in charge from Yokohama Rubber's Raw Materials Procurement, Human Resources, Corporate General Affairs, and CSR departments. Suffice to say, Yokohama Rubber's various approaches to CSR are steadily progressing under the PDCA management cycle, especially with regard to its mitigation of environmental impacts.

Truly Commendable Areas

- Regarding the Yokohama Forever Forest Project (<http://www.yrc.co.jp/csr/mori/index.html> (Japanese language only)), in only six years since the project was launched, Yokohama Rubber's domestic and overseas sites have planted more than 280,000 trees with sufficient consideration towards the conservation and improvement of biodiversity. They nurtured the seedlings on their own, and not only were 66% supplied within the Yokohama Rubber Group in fiscal 2012, but also in Japan they have been providing a cumulative total of more than 105,000 trees so far to municipal governments and other companies. In particular, I commend the Company for playing a leading role in the "Green Coastal Levee that Protects Lives" project planned for those areas affected by the Great East Japan Earthquake. I also truly commend this world-leading initiative for contributing to society to preserve and improve forest ecosystems and greenery. Going forward, I hope that the Yokohama Forever Forest Project website will also evolve into a portal that also introduces many examples of similar initiatives taking place at other companies.
- Regarding Conservation of Biological Diversity (<http://www.yrc.co.jp/csr/en/report2013/environment/biodiversity.html>), I commend Yokohama Rubber for performing a study at its Mie Plant, hosting employee-led workshops and briefings for the local community, conducting activities that conserve biological and ecosystem diversity autonomously, as well as performing a study at its Shinshiro Plant and Mishima Plant based on the preliminary studies implemented at 30 of the Company's business sites both in Japan and overseas in fiscal 2010. Through this initiative the company is helping to foster a correct understanding of ecosystems as well as the positives and negatives of the Company's impacts. Going forward, I hope that the company will steadily implement this initiative within Japan while expanding its scope to overseas business sites.

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- Regarding its CSR Implementation System (<http://www.yrc.co.jp/csr/en/outline/group.html>), while I commend the Company for establishing interim targets up to 2017 and promoting initiatives using key performance indicators (KPI) based on the core subjects of ISO26000, going forward I encourage the company to use targets and measures created using a bottom-up approach at its domestic and overseas sites. I also hope that the company will introduce in greater detail initiatives being implemented by Group companies both in Japan and overseas as part of future reports. Much like the biological diversity conservation program started at the Mie Plant, I encourage greater stakeholder involvement required under ISO26000 by establishing opportunities for continuing dialog with NPOs and other organizations located in communities where the company has its primary operations.

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While Approving of Progression, Areas may need Improvement

- Regarding Reduction of Environmental Impacts (<http://www.yrc.co.jp/csr/en/report2013/environment/>), I commend the company for making progress in reducing the impact its products have on the environment. This includes developing a technology for reducing tire air resistance with a focus on CO2 emissions when tires are in use, increasing the use of recycled powdered rubber by some 10% compared to last year, as well as showing improvements in reducing waste material and greenhouse gas generated from last year in meeting its interim targets. Going forward, I strongly encourage the Company to thoroughly shed light on its challenges and methods, such as transitioning to the non-fixation of energy usage adjustable to the fluctuation of production volume (Just-In-Time for Energy), and also to share the same support system among divisions and overseas sites.
- As for CSR at Suppliers (<http://www.yrc.co.jp/csr/en/report2013/partner/>), I commend the company for launching CSR workshops in key global locations and developing a system by formulating purchasing rules. In order to more specifically and effectively improve initiatives being undertaken by suppliers, from now on, I strongly encourage the Company to establish a support system with suppliers for sharing, commending, and problem solving of actual cases.
- Regarding Improvement of Workplaces to Retain Employees (<http://www.yrc.co.jp/csr/en/report2013/employee/employee4.html>), I commend the fact that 2.98% of Yokohama Rubber employees took advantage of the systems for paid vacation, leave of absence or shorter work hours in order to care for a child or family member in need. I am also glad to see an increase in utilization of these systems. Going forward, I strongly urge the Company to establish an environment where employees can continue to work, while also taking leave, such as by hosting workshops that introduce examples of people that have taken nursing care leave. In terms of mental health care, while commending the Company for conducting stress screening on all of its employees, going forward I hope the Company will promote even more effective measures aimed at preventative care, such as establishing a hotline where employees can discuss personal problems.
- As for the enhancement of a human resource portfolio required as a global corporation over the mid-term, I think it is good that the Company started uniform personnel evaluations across the Group for managerial level employees. Meanwhile, going forward, I strongly encourage the Company to accelerate its development of the next generation of executives at both its head office and overseas sites based on a long-term goal and strategy given where the market and the company will be in 10 years time.
- As for Employment of Persons with Disabilities (<http://www.yrc.co.jp/csr/en/report2013/employee/employee5.html>), I commend the Company for establishing Yokohama Peer Support Co., Ltd. and for receiving approval for Special Subsidiary Company Status, which enabled it to achieve the statutory employment rate of persons with disabilities. I ask that the company to continue to work proactively toward implementing measures to ensure that employees with disabilities are retained over the long term.

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Anticipated progress as a multinational corporation

- In celebrating its 100th anniversary in year 2017, I expect the Company to review and make amendments to its brand logo and tagline in order to accurately and effectively disseminate and share its image as a company that is taking greater strides in conserving ecosystems and reducing environmental impacts, especially in preserving biological diversity.

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■ Response to Third-Party Opinion

**Director and Managing Corporate Officer, General Manager.
Corporate Social Responsibility Division
Kinya Kawakami**



While we have received certain positive feedback regarding our CSR initiatives, we take suggestions and recommendations given to us each year very seriously, as something to be improved upon in continuing to meet the expectations of our stakeholders.

In terms of promoting CSR among our suppliers, we are taking measures to address challenges that affect the entire supply chain through collaboration with business partners and suppliers, such as adopting a system to acknowledge the initiatives undertaken by our business partners and suppliers.

We recognize the importance of improving the workplace for employee retention, enhancing our global human resource portfolio, and addressing employment of persons with disabilities, which relate to increasing our sustainability. As such, we will further expand our measures to enhance the cultivation of the next generation of human resources from a global and long-term perspective as well as to enable a wide variety of human resources to demonstrate their fullest potential.

Meanwhile, as we have established a new medium- to long-term goal for reducing greenhouse gas, we will begin deliberation on specific challenges and measures for achieving our goals, including "Just In Time Energy," in working towards phase IV of GD100, which will begin in 2015.

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Reference Table for GRI Guidelines

Items	Index	Page to Refer
1 Strategy and Analysis		
1.1	Statement from the most senior decisionmaker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy.	Message from the President
1.2	Description of key impacts, risks, and opportunities.	Message from the President
2 Organizational Profile		
2.1	Name of the organization.	Yokohama Rubber Group at a Glance
2.2	Primary brands, products, and/or services.	Yokohama Rubber Group at a Glance
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures.	Yokohama Rubber Group at a Glance
2.4	Location of organization's headquarters.	Yokohama Rubber Group at a Glance
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	Yokohama Rubber Group at a Glance
2.6	Nature of ownership and legal form.	Yokohama Rubber Group at a Glance
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).	Yokohama Rubber Group at a Glance
2.8	Scale of the reporting organization, including: <ul style="list-style-type: none"> • Number of employees; • Number of operations; • Net sales (for private sector organizations) or net revenues (for public sector organizations); • Total capitalization broken down in terms of debt and equity (for private sector organizations); and • Quantity of products or services provided. 	Yokohama Rubber Group at a Glance
2.9	Significant changes during the reporting period regarding size, structure, or ownership including: <ul style="list-style-type: none"> • The location of, or changes in operations, including facility openings, closings, and expansions; and • Changes in the share capital structure and other capital formation, maintenance, and alteration operations (for private 	Editorial Policy for Online Edition

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		sector organizations).	
2.10		Awards received in the reporting period.	Together with our Society (Evaluation from the Society)
3 Report Parameters			
Report Profile			
3.1		Reporting period (e.g., fiscal/calendar year) for information provided.	Editorial Policy for Online Edition
3.2		Date of most recent previous report (if any).	Editorial Policy for Online Edition
3.3		Reporting cycle (annual, biennial, etc.)	Editorial Policy for Online Edition
3.4		Contact point for questions regarding the report or its contents.	Editorial Policy for Online Edition
Report Scope and Boundary			
3.5		Process for defining report content, including: <ul style="list-style-type: none"> • Determining materiality; • Prioritizing topics within the report; and • Identifying stakeholders the organization expects to use the report. 	Editorial Policy for Online Edition
3.6		Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers).	Editorial Policy for Online Edition
3.7		State any specific limitations on the scope or boundary of the report.	Editorial Policy for Online Edition
3.8		Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.	Editorial Policy for Online Edition
3.9		Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report.	Environmental Preservation (Reduction of Greenhouse Gas Emission)
3.10		Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/ acquisitions, change of base years/periods, nature of business, measurement methods).	Environmental Preservation (Reduction of Greenhouse Gas Emission)
3.11		Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	Editorial Policy for Online Edition Environmental Preservation (Reduction of Greenhouse Gas Emission)
GRI content index			
3.12		Table identifying the location of the Standard Disclosures in the report.	Reference Table for GRI Guidelines
Assurance			
3.13		Policy and current practice with regard to seeking external assurance for the report. If not included in the assurance report accompanying the sustainability report, explain the scope and basis of any external assurance provided. Also explain the relationship between the reporting organization and the assurance provider(s).	Third-Party Opinion
4 Governance, Commitments, and Engagement			
Governance			
4.1		Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	Corporate Governance and Compliance

4.2		Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organization's management and the reasons for this arrangement).	Corporate Governance and Compliance
4.3		For organizations that have a unitary board structure, state the number and gender of members of the highest governance body that are independent and/or non-executive members.	Corporate Governance and Compliance
4.4		Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	Corporate Governance and Compliance Together with our Employees (Employment) Together with our Shareholders and Investors (In Order to Hear from our Shareholders)
4.5		Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	Corporate Governance and Compliance
4.6		Processes in place for the highest governance body to ensure conflicts of interest are avoided.	Corporate Governance and Compliance
4.7		Process for determining the composition, qualifications, and expertise of the members of the highest governance body and its committees, including any consideration of gender and other indicators of diversity.	Corporate Governance and Compliance
4.8		Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	Corporate Philosophy and Yokohama Rubber Group's Approach to CSR Message from the President
4.9		Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.	Corporate Philosophy and Yokohama Rubber Group's Approach to CSR Corporate Governance and Compliance
4.10		Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	Corporate Philosophy and Yokohama Rubber Group's Approach to CSR Corporate Governance and Compliance
Commitments to External Initiatives			
4.11		Explanation of whether and how the precautionary approach or principle is addressed by the organization.	Environmental Preservation (Environmental Management) Emission Provision onto Water, Air, and Soil Management of Chemicals Together with our Customers (Assurance of the Safe Tire Products)
4.12		Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.	Environmental Preservation (Environmental Management) Together with our Society (Other Social Activities)
4.13		Memberships in associations (such as industry associations) and/or national/international advocacy organizations in which the organization: <ul style="list-style-type: none"> • Has positions in governance bodies; • Participates in projects or committees; • Provides substantive funding beyond routine membership 	Together with our Society (Other Social Activities)

		dues; or • Views membership as strategic.	
Stakeholder Engagement			
4.14		List of stakeholder groups engaged by the organization.	Corporate Philosophy and Yokohama Rubber Group's Approach to CSR
4.15		Basis for identification and selection of stakeholders with whom to engage.	Corporate Philosophy and Yokohama Rubber Group's Approach to CSR
4.16		Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	Together with our Customers Together with our Employees Together with our Business Partners Together with our Shareholders and Investors Together with our Society
4.17		Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	Together with our Customers Together with our Employees Together with our Business Partners Together with our Shareholders and Investors Together with our Society
5 Management Approach and Performance Indicators			
Economic			
		Disclosure on Management Approach	Yokohama Rubber Group at a Glance Together with our Shareholders and Investors
Aspect: Economic Performance			
EC1	CORE	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	Yokohama Rubber Group at a Glance
EC2	CORE	Financial implications and other risks and opportunities for the organization's activities due to climate change.	Environmental Preservation (Reduction of Greenhouse Gas Emission)
EC3	CORE	Coverage of the organization's defined benefit plan obligations.	Together with our Employees (Employment)
EC4	CORE	Significant financial assistance received from government.	Yokohama Rubber Group at a Glance
Aspect: Market Presence			
EC5	ADD	Range of ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation.	-
EC6	CORE	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.	-
EC7	CORE	Procedures for local hiring and proportion of senior management hired from the local community at locations of significant operation.	Together with our Employees (Our Diversified Personnel)
Aspect: Indirect Economic Impacts			
EC8	CORE	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.	Together with our Society
EC9	ADD	Understanding and describing significant indirect economic impacts, including the extent of impacts.	-

Environmental			
		Disclosure on Management Approach	Environmental Preservation
Aspect: Materials			
EN1	CORE	Materials used by weight or volume.	Environmental Preservation (Overall Picture of Environmental Burden)
EN2	CORE	Percentage of materials used that are recycled input materials.	Environmental Preservation (Utilization of Natural Resources / Reduction of Industrial Waste)
Aspect: Energy			
EN3	CORE	Direct energy consumption by primary energy source.	Environmental Preservation (Overall Picture of Environmental Burden) Environmental Preservation (Reduction of Greenhouse Gas Emission)
EN4	CORE	Indirect energy consumption by primary source.	Environmental Preservation (Overall Picture of Environmental Burden) Environmental Preservation (Reduction of Greenhouse Gas Emission)
EN5	ADD	Energy saved due to conservation and efficiency improvements.	Environmental Preservation (Reduction of Greenhouse Gas Emission)
EN6	ADD	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.	Environmental Preservation (Reduction of Greenhouse Gas Emission)
EN7	ADD	Initiatives to reduce indirect energy consumption and reductions achieved.	Environmental Preservation (Reduction of Greenhouse Gas Emission)
Aspect: Water			
EN8	CORE	Total water withdrawal by source.	Environmental Preservation (Overall Picture of Environmental Burden) Environmental Preservation (Utilization of Natural Resources / Reduction of Industrial Waste)
EN9	ADD	Water sources significantly affected by withdrawal of water.	There is no water withdrawal from specially protected aquatic zone. Also, we are not withdrawing any water from the area registered under the Ramsar Convention.
EN10	ADD	Percentage and total volume of water recycled and reused.	Environmental Preservation (Utilization of Natural Resources / Reduction of Industrial Waste)
Aspect: Biodiversity			
EN11	CORE	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	Environmental Preservation (Biodiversity)
EN12	CORE	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	Environmental Preservation (Biodiversity)
EN13	ADD	Habitats protected or restored.	Environmental Preservation (Biodiversity)

EN14	ADD	Strategies, current actions, and future plans for managing impacts on biodiversity.	Environmental Preservation (Biodiversity)
EN15	ADD	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	Environmental Preservation (Biodiversity)
Aspect: Emissions, Effluents, and Waste			
EN16	CORE	Total direct and indirect greenhouse gas emissions by weight.	Environmental Preservation (Overall Picture of Environmental Burden) Environmental Preservation (Reduction of Greenhouse Gas Emission)
EN17	CORE	Other relevant indirect greenhouse gas emissions by weight.	Environmental Preservation (Reduction of Greenhouse Gas Emission)
EN18	ADD	Initiatives to reduce greenhouse gas emissions and reductions achieved.	Environmental Preservation (Reduction of Greenhouse Gas Emission)
EN19	CORE	Emissions of ozone-depleting substances by weight.	Environmental Preservation (Emission Provision onto Water, Air, and Soil)
EN20	CORE	NO, SO, and other significant air emissions by type and weight.	Environmental Preservation (Overall Picture of Environmental Burden) Environmental Preservation (Emission Provision onto Water, Air, and Soil)
EN21	CORE	Total water discharge by quality and destination.	Environmental Preservation (Overall Picture of Environmental Burden) Environmental Preservation (Emission Provision onto Water, Air, and Soil)
EN22	CORE	Total weight of waste by type and disposal method.	Environmental Preservation (Overall Picture of Environmental Burden) Environmental Preservation (Utilization of Natural Resources / Reduction of Industrial Waste)
EN23	CORE	Total number and volume of significant spills.	Environmental Preservation (Environmental Management) Environmental Preservation (Emission Provision onto Water, Air, and Soil)
EN24	ADD	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.	There is no direct transportation of industrial waste from Japan to overseas for the items subject to Basel Convention.
EN25	ADD	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and runoff.	Environmental Preservation (Biodiversity)
Aspect: Products and Services			
EN26	CORE	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	Environmental Preservation (Environmentally-Friendly Products)

EN27	CORE	Percentage of products sold and their packaging materials that are reclaimed by category.	Environmental Preservation (Environmentally-Friendly Products)
Aspect: Compliance			
EN28	CORE	Monetary value of significant fines and total number of non-monetary sanctions for noncompliance with environmental laws and regulations.	Corporate Governance and Compliance Environmental Preservation (Environmental Management) Environmental Preservation (Overall Picture of Environmental Burden) Environmental Preservation (Emission Provision onto Water, Air, and Soil) Environmental Preservation (Management of Chemicals)
Aspect: Transport			
EN29	ADD	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.	Environmental Preservation (Reduction of Greenhouse Gas Emission)
Aspect: Overall			
EN30	ADD	Total environmental protection expenditures and investments by type.	-
Labor Practices and Decent Work			
		Disclosure on Management Approach	Together with our Employees
Aspect: Employment			
LA1	CORE	Total workforce by employment type, employment contract, and region, broken down by gender.	Together with our Employees (Employment)
LA2	CORE	Total number and rate of new employee hires and employee turnover by age group, gender, and region.	-
LA3	ADD	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation.	Together with our Employees (Employment)
Aspect: Labor/Management Relations			
LA4	CORE	Percentage of employees covered by collective bargaining agreements.	Together with our Employees (Employment)
LA5	CORE	Minimum notice period(s) regarding operational changes, including whether it is specified in collective agreements.	Together with our Employees (Employment)
Aspect: Occupational Health and Safety			
LA6	ADD	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs.	Together with our Employees (Employment) Together with our Employees (Workplace with Safety and Health)
LA7	CORE	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities, by region and by gender.	Together with our Employees (Workplace with Safety and Health)
LA8	CORE	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.	Together with our Employees (Workplace with Safety and Health)
LA9	ADD	Health and safety topics covered in formal agreements with trade unions.	Together with our Employees (Workplace with Safety and Health)

Aspect: Training and Education			
LA10	CORE	Average hours of training per year per employee by gender, and by employee category.	-
LA11	ADD	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	Together with our Employees (Work-Life Balance)
LA12	ADD	Percentage of employees receiving regular performance and career development reviews, by gender.	Together with our Employees (Enlightenment and Training)
Aspect: Diversity and Equal Opportunity			
LA13	CORE	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	Together with our Employees (Our Diversified Personnel)
LA14	CORE	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation.	Together with our Employees (Our Diversified Personnel)
Human Rights			
		Disclosure on Management Approach	Together with our Employees
Aspect: Investment and Procurement Practices			
HR1	CORE	Percentage and total number of significant investment agreements and contracts that include clauses incorporating human rights concerns, or that have undergone human rights screening.	-
HR2	CORE	Percentage of significant suppliers, contractors, and other business partners that have undergone human rights screening, and actions taken.	Together with our Business Partners (Development of CSR to our Business Partners)
HR3	ADD	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	Together with our Employees (Human Rights)
Aspect: Non-Discrimination			
HR4	CORE	Total number of incidents of discrimination and corrective actions taken.	Together with our Employees (Human Rights)
Aspect: Freedom of Association and Collective Bargaining			
HR5	CORE	Operations and significant suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and actions taken to support these rights.	Together with our Employees (Human Rights)
Aspect: Child Labor			
HR6	CORE	Operations and significant suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor.	Together with our Employees (Human Rights) Together with our Business Partners (Development of CSR to our Business Partners)
Aspect: Forced and Compulsory Labor			
HR7	CORE	Operations and significant suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor.	Together with our Employees (Human Rights) Together with our Business Partners (Development of CSR to our Business Partners)
Aspect: Security Practices			
HR8	ADD	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations.	-
Aspect: Indigenous Rights			
HR9	ADD	Total number of incidents of violations involving rights of indigenous people and actions taken.	-

Society			
		Disclosure on Management Approach	Corporate Governance and Compliance
Aspect: Local Communities			
SO1	CORE	Percentage of operations with implemented local community engagement, impact assessments, and development programs.	-
Aspect: Corruption			
SO2	CORE	Percentage and total number of business units analyzed for risks related to corruption.	Corporate Governance and Compliance
SO3	CORE	Percentage of employees trained in organization's anti-corruption policies and procedures.	Corporate Governance and Compliance
SO4	CORE	Actions taken in response to incidents of corruption.	Corporate Governance and Compliance
Aspect: Public Policy			
SO5	CORE	Public policy positions and participation in public policy development and lobbying.	-
SO6	ADD	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.	-
Aspect: Anti-Competitive Behavior			
SO7	ADD	Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.	Corporate Governance and Compliance
Aspect: Compliance			
SO8	CORE	Monetary value of significant fines and total number of non-monetary sanctions for noncompliance with laws and regulations.	Corporate Governance and Compliance
Product Responsibility			
		Disclosure on Management Approach	Together with our Customers
Aspect: Customer Health and Safety			
PR1	CORE	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	Together with our Customers (Understanding the Needs of Safe Products (Quality) - Tire Group) Together with our Customers (Understanding the Needs of Safe Products (Quality) - MB Group) Environmental Preservation (Environmentally-Friendly Products)
PR2	ADD	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.	Corporate Governance and Compliance
Aspect: Product and Service Labeling			
PR3	CORE	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.	-
PR4	ADD	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.	Together with our Customers (Communication with our Customers)
PR5	ADD	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	Together with our Customers

Aspect: Marketing Communications			
PR6	CORE	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	Together with our Customers (Communication with our Customers)
PR7	ADD	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes.	Together with our Customers (Communication with our Customers)
Aspect: Customer Privacy			
PR8	ADD	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	Corporate Governance and Compliance
Aspect: Compliance			
PR9	CORE	Monetary value of significant fines for noncompliance with laws and regulations concerning the provision and use of products and services.	Corporate Governance and Compliance

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Editorial Policy

Information Disclosure both through Booklet and Online

We are disclosing our information by separating into booklets and online considering the nature of the mediums used.

Booklets: Mainly contains future directions and examples of our activities from the "Seven Critical Issues"

Yokohama Rubber should address, which is sampled based on the core subjects of ISO26000. It has been edited with our utmost efforts to convey what the Yokohama Rubber Group is doing on the global stage as clearly as possible.

Online: Created based on our GRI guidelines as a website that can contain more information. It contains various reports per stakeholder and Site Reports from both of our domestic and overseas operation sites.

Self-Evaluation by using GRI Guidelines

This report has been created based on the reporting framework of GRI. By reflecting the application level as per indicated in the table below, the application level of this report has been classified as B.

Report Application Level		C	C+	B	B+	A	A+
Standard Disclosures	Information Disclosures of G3 Profile	Report 1.1 2.1-2.10 3.1-3.8.3.10-3.12 4.1-4.4.4.14-4.15	Report Externally Assured	Report 1.2 3.9.3.13 4.5-4.13.13.4.16-4.17	Report Externally Assured	Same as requirement for Level B	Report Externally Assured
	Information Disclosures of G3 Management Approach	Not Required Items		Management Approach Disclosures for each Indicator Category		Management Approach disclosed for each Indicator Category	
	Performance Indicators of G3 and Sector Supplemental Documents per Business Type	Report fully on a minimum of any 10 Performance Indicators, including at least one from each of: social, economic, and environment.		Report fully on a minimum of any 20 Performance Indicators, at least one from each of: economic, environment, human rights, labor, society, product responsibility, and environment.		Respond on each core and Sector Supplement* indicator with due regard to the materiality Principle by either: a) reporting on the indicator or b) explaining the reason for its omission.	

* Sector supplement in final version

Period of Information Disclosure

Basically, it contains the fiscal year of 2012 (from January 2012 to December 2012).

* It contains the status until July 2013 should there be any major progress.

Related Information on CSR Report

▶ Third-Party Opinion

▶ Reference Table for GRI Guidelines

▶ Editorial Policy for Online Edition

▶ PDF Downloads / Previous Reports

■ The Range of this Report

It covers the Yokohama Rubber and its Group Companies both domestically and overseas.

Economic Aspects	Yokohama Rubber and their Subsidiaries under consolidated account
Environmental Aspect	It contains the data from 30 of our operation sites both domestically and overseas, and all of our domestic sales companies.
Social Aspect	It contains a part of our various activities at Yokohama Rubber Headquarters, our eight domestic operation sites, and our Group Companies both domestically and overseas.

■ Guidelines for Reference

"Environmental Reporting Guidelines 2012" by the Ministry of the Environment in Japan
GRI "Sustainability Reporting Guidelines 2006"
* GRI stands for Global Reporting Initiative.

■ Yearly Upgrading History of our CSR Online Edition

Once a year
* The previous time was in July, 2012.
* The next time is scheduled for July, 2014.

■ Editor Contact of this Report

CSR and Environmental PR Committee

Contact
Corporate Communications Department: +81-3-5400-4531
CSR & Environmental Affairs Department: +81-463-35-9512

■ Notes Concerning Forward-Looking Statements

This report contains projections, statements regarding plans and objectives, and other forward-looking statements. All such statements are made based on the assumptions and judgments derived from information available at the time of printing (July 2013), and are subject to risks and uncertainties that could cause actual performance to differ, including not only the business activities of the Yokohama Rubber Group but also global and economic trends and changes in the global environment. We hope all our readers understanding in advance the preceding description.

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