

CSR Report of YOKOHAMA TIRE JAPAN CO., LTD.

Business activities: Sales of automobile tires and other rubber products
Sales of automobile-related parts and equipment

Total site area: 1,760m² (within YRC)

Number of employees: 2,581 (as of December 2013)

Location: 36-11, Shimbashi 5-chome, Minato-ku, Tokyo 105-8685, JAPAN
Tel: +81-3-5400-4609



President's Message



Hirohiko Takaoka

As a component of Yokohama Rubber Head Office operations, the YTJ Head Office participates in the operation of ISO14001, it conducting environmentally-friendly management practices based on target management principles. Both the YTJ Sales Headquarters and each of its companies also conduct environmentally-friendly management practices in accordance with the GD100 Environmental Guidelines.

Organization

YTJ Head Office

- Hokkaido Company
12-2-1 Nishi-machi-Kita, Nishi-ku, Sapporo City, Hokkaido 063-0061
- Tohoku Regional Sales Division (6 companies)
5-1-6 Tsurushiro-machi, Wakabayashi-ku, Sendai City, Miyagi 984-0001
- Kanto-Koshin Regional Sales Division (5 companies)
2-727 Mihashi, Omiya-ku, Saitama City, Saitama 330-0856
- Metropolitan Area Sales Division (4 companies)
1-13-11 Tamagawadai, Setagaya-ku, Tokyo 158-0096
- Chubu Regional Sales Division (6 companies)
3-5-9 Shirakane, Showa-ku, Nagoya City, Aichi 466-0058
- Kinki-Shikoku Regional Sales Division (8 companies)
6-1-1 Itachibori, Nishi-ku, Osaka City, Osaka 550-0012
- Kyushu-Chugoku Regional Sales Division (9 companies)
1-25-1 Ogusu, Minami-ku, Fukuoka City, Fukuoka 815-0082

In particular, in addition to making a social contribution through the sale and promotion of environmentally-sound tires and products, we are shouldering some of the responsibility in the structuring of a recycling society through our contributions in the form of collection and effective use of waste tires. Through such activities, we aim "to build a trusted identity as a contributing member of the global community", which represents the Yokohama Rubber Group CSR Management Vision.

Organizational Governance

Corporate governance systems

Concerning the Company's governance system, a Corporate Officer System has been adopted in addition to the institutions mandated by the Companies Act (General Shareholder's Meeting, Representative Director, Board of Directors, Board of Auditors, and Accounting Auditors). This step has been undertaken to clarify management supervision and operations execution, and to fundamentally accelerate both management decision-making and operations execution. With respect to the auditing system, it is comprised of accounting audits undertaken by accounting auditors acting as external auditors, and operations audits undertaken by the Internal Audit Department. In addition to being an audit system in which the components maintain independence from one another, governance is strengthened through a suitable exchange of information between the accounting auditors and the Internal Audit Department.

Compliance measures

Each company president has been assigned as the person responsible for promoting compliance, with legal-compliance status reports and confirmations conducted regularly.

Human Rights

Promoting employment of people with disabilities

We have been increasing the employment of people with disabilities, to provide them workplace. By establishment of a special subsidiary, Yokohama Peer Support Co., Ltd., the scope of application was expanded to the entire Yokohama Rubber Group and the statutory ratio of 2% required for employment of people with disabilities was achieved.

Labor Practices

Occupational safety and health

YTJ Head Office employees attended ordinary life-saving skill seminars held at the Yokohama Rubber Head Office. All 38 companies have conducted driver safety seminars for the benefit of employees who either drive for work or who drive company vehicles.

We have also confirmed the earthquake-resistance status of all domestic sales offices. In particular, we have prioritized and are currently undertaking earthquake-resistance reinforcement in the Tokai, Tonankai and Nankai regions. These are three areas in which continuous earthquakes are predicted to strike.

The Environment

Environmental Management

Each company carries out a self-check concerning environmentally friendly management based on Environmental Guidelines, GD100[®] and a person responsible for environmentally sound management and to the sales headquarters, an environmentally sound management facilitator are assigned to strive for advancement of environmentally friendly management.

Environmental data

Category	FY2009	FY2010	FY2011	FY2012	FY2013
Greenhouse gas emissions (1,000 t-CO ₂)					
Scope 1 (Buildings: Fuel Used)	0.3	1.0	2.2	0.1	0.3
Scope2 (Buildings: Electricity Purchased)	3.2	4.4	3.2	3.0	4.5
Scope3 (Consignor : Fuel Used)	-	8.0	9.8	2.9	3.7
Waste emissions (t)	18	14	11	-	14

* CO₂ emissions are calculated by multiplying the consumption amount by the coefficient presented by each power company.

Fair Operating Practices

Developing trusting relationships with business partners

In some regions we act with business partners and participate in regional cleanup activities. We also operate booths at environmental events held by business partners, and take steps to display our products, etc.

Consumer Issues

YFS (Yokohama Field Service) employees who have received training are assigned to each of our sales offices. They respond to inquiries about quality, etc., received from users throughout Japan.

Community Involvement and Development

Relationship with local societies

Each company independently participates in communication activities with their respective regions and makes efforts to strengthen its activities. Depending on the region, we voluntarily conduct cleaning activities around our sales offices or conduct wetland-protection activities, etc. Some 55 employees from the area covered by the Tohoku Regional Sales Division again participated in 2013 in the "Heisei Forest" planting ceremony sponsored by Yokohama Rubber. This activity was in support of the recovery of Otsuchi-cho, a location situated in the same devastated area as the Tohoku Regional Sales Division.

